Council Pensioner Concession Rates Rebate Application

DUBBO REGIONAL COUNCIL

If joint owners are eligible for a pensioner concession, a separate form will need to be completed by each owner to receive the maximum rebate, otherwise only a partial rebate will be granted.

APPLICANT DETAILS	
Title	☐ Mr ☐ Mrs ☐ Miss ☐ Ms ☐ Other - Please specify:
Given Name(s) and Family Name	
Residential Address *Include City, State & Postcode*	
Postal Address *Include City, State & Postcode*	
Contact Phone Number	
Email Address	

CONCESSION CARD AND PROPERTY DETAILS	
Concession Card Type *(e.g. Pensioner Concession Card, Department of Veterans' Affairs Gold Card embossed 'TPI' [Totally & Permanent Incapacitated] or 'EDA' [Extreme Disablement Adjustment]*)	
Concession Card Number (*Customer Reference Number [CRN], Veteran File Number, DVA Unique Identification Number [UIN]*	
Date of grant of Concession Card	/ /
Assessment number	
Property Address *Include City, State & Postcode*	
Is this your sole/principal place of living?	☐ Yes ☐ No
When did you move into the property?	/ /
Have you claimed a pensioner rebate for any other property in the last 12 months? *(if **yes**, please provide the address of the other property)*	☐ Yes ☐ No Address:

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Are you the sole owner of the property? *If **No**, who else owns a share?* *(if more than one other co-owner please list the name of each co-owner and their relationship to you)*	☐ Yes ☐ No ☐ Spouse Are they an Eligible Pensioner? ☐ Yes (separate application required) ☐ No ☐ Other Are they an Eligible Pensioner? ☐ Yes (separate application required) ☐ No Further Details (if applicable):

*If an eligible pensioner completing the application is jointly liable with a jointly liable occupier **(spouse or de facto partner of that eligible pensioner)** whose sole or principal place of living is the same as the first mentioned eligible pensioner, and no other owner, the maximum rebate is applicable. If joint owners are eligible for a pensioner concession, a separate form will need to be completed by each owner to receive the maximum rebate, otherwise only a partial rebate will be granted.*

The information contained in this application form and any information requested for the purpose of assessing eligibility for a pensioner concession is required under the *Local Government Act 1993* and the *Local Government (General) Regulation 2005*.

Declaration

By submitting this form, you declare that the information provided is true and correct and that you are the person making this application. If you make a false statement in an application, you may be guilty of an offence and fined a maximum penalty for which is $2,220 or 2 years imprisonment or both.

APPLICANT SIGNATURE	
Signature	*Only Wet ink signature accepted*
Print Name	
Date	

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PRIVACY NOTICE

When you submit this form, the information you provide on it is being collected and held by Dubbo Regional Council, Church Street Dubbo, to assess your eligibility to receive a pensioner concession regarding the payment of rates and/or charges under the *Local Government Act 1993* (NSW LG Act) and associated regulations.

The information provided on this form is private and confidential. Dubbo Regional Council will not disclose the information to any person or body, if it is not directly related to the purpose for which the information was collected, unless disclosure is required under a relevant law. The supply of your information is voluntary, but if you choose not to provide information requested on this form and evidence that you meet the definition of an 'eligible pensioner' under the LG Act and associated regulations (see below), it may affect the outcome of our application for a pensioner concession.

If you would like more information on privacy, wish to correct or update your personal information provided, or have a complaint about the use of your personal information, contact Council's Public Officer.

CONSENT

The information provided on this form is private and confidential and Dubbo Regional Council must not disclose the information to any person or body, if it is not directly related to the purpose for which the information was collected. If you have a complaint about the use of your personal information, contact Dubbo Regional Council's Public Officer. The information contained or referred to in this application form may be corrected and updated by you, by contacting Dubbo Regional Council.

To assist Dubbo Regional Council with assessing your eligibility for a pensioner concession, it seeks your consent to use Centrelink Confirmation eServices to perform a Centrelink and/or Department of Veterans' Affairs (DVA) enquiry, and obtain its results, regarding your Centrelink or DVA customer details and concession card status. Your details may be checked regularly, to confirm ongoing eligibility. At any time, you have the right to withdraw your consent by contacting Dubbo Regional Council or Services Australia.

Please read the following and then select a tick box below regarding your consent.

I, _____ authorise:

- Dubbo Regional Council to use Centrelink Confirmation eServices to perform a Centrelink/DVA enquiry of my Centrelink or DVA customer details and concession card status to enable Dubbo Regional Council to determine if I qualify for a rebate.
- Services Australia will provide the results of that enquiry to Dubbo Regional Council.

I understand that:

- Services Australia will disclose personal information to Dubbo Regional Council including my name, address, payment status and concession card type and status to confirm my eligibility for a rebate.
- If I withdraw my consent or do not alternatively provide proof of my circumstances/details, I may not be eligible for the rebate provided by Dubbo Regional Council.

- Dubbo Regional Council will disclose my personal information received from the result of the Centrelink/DVA enquiry to the Audit Office of New South Wales for the purposes of auditing/assurance.
- This consent, once signed, remains valid while I am a customer of Dubbo Regional Council unless I withdraw it by contacting Dubbo Regional Council or Services Australia. I can get proof of my circumstances/details from Services Australia or DVA and provide it to Council so my eligibility for a rebate can be determined.

Please select one of the following tick boxes:

☐ Yes, I have read and understand the above and give my authorisation.

☐ No, I **do not** agree to the above and do not give my authorisation. Instead, I will provide a *Proof of Concession Eligibility Letter from Centrelink or DVA* ***each financial quarter***.

Signature	*Only Wet ink signature accepted*
Print Name	
Date	

Additional Information:

Council will determine your eligibility to receive a Pensioner Concession of up to $250 off your rates and/or charges. You may also be eligible to receive up to $87.50 on your annual water charges and up to $87.50 off your annual sewerage charges, if Council provides these services to your property.

Eligibility:

- Holders of the PCC (Pensioner Concession Card)*;
- Holders of the DVA Veteran Gold Card embossed 'TPI' (Totally & Permanently Incapacitated);
- Holders of the DVA Gold Card embossed 'EDA' (Extreme Disablement Adjustment);

Holders of cards other than those listed above are not eligible for the concession.

* If you are a War Widow or Widower or Wholly Dependent Partner but do not have a Pensioner Concession Card, you could contact the Department of Veterans'Affairs (DVA) to test your eligibility for the DVA Income Support Supplement which attracts a PCC. Eligibility is subject to an income and assets test. For assistance from the DVA call 1800 VETERAN (1800 838 372).

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OFFICE USE ONLY		
Customer Experience Officer		
Date processed		
Pension rebate granted for quarters	☐ 1st of FY _____ ☐ 3rd of FY _____ ☐ 2nd of FY _____ ☐ 4th of FY _____	
Select service charges for the property	☐ Water Service Charges ☐ Sewer Service Charges ☐ 3 Bin Service Charges	
Joint owner?	☐ Yes ☐ No	
Separate application supplied?	☐ Yes ☐ No	*If no, please provide an explanation below*